Every life matters ••••

Job Description

Peer Support Group Co-ordinator

July 2023



Talking about suicide saves lives

Training | Suicide Safer Schools | Resources | Safer Communities

Job Description

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Job Title: Peer Support Group Co-ordinator

Salary: £27,000 - £28,500 FTE. £13.85 - £14.62 per hour*

Hours: 10 - 12 hours per week**

Working Days: Working days/hours are very flexible. Combination of daytimes/evenings possible.

Contract: Permanent Employer: Every Life Matters

Accountable: Paul Ward, Suicide Bereavement Support Manager

Base: Home based, with the option to work some days at our Shap office ***

Our **Peer Support Group Co-ordinator** will help us develop a network of face to face and online peer support groups for survivors of bereavement by suicide across Cumbria. They will be responsible for recruiting, training and supporting volunteers who facilitate the groups, helping to promote the groups and to support running of our Facebook support group and resources.



Losing my husband unexpectedly after 35 years completely turned my life upside. It sometimes feels like you are not going to get through the grief. People seem to expect you to move on. Only those who have experienced this terrible tragedy can truly understand. It means so much to me to now that there is this community of people out there to call on, and who understand the things I have gone through

Monthly Face to face groups will run in 6 locations across Cumbria, alongside a monthly online meeting. Groups will also be complemented by ongoing Facebook based community support. The postholder will work alongside our two Suicide Bereavement Support staff, and this role is an exciting opportunity to have a central hand in expanding support available in the County to people impacted by suicide.

We are particularly keen to recruit someone who has personal experience of suicide bereavement and who understands the value of peer support.



I found it really useful to connect with other people who had lost someone they loved to suicide. They understood what I was feeling and reassured me that it was OK to be feeling like that. We were able to form our own little support group using WhatsApp so we can stay in touch. It's good to know that there are others out there that I can talk to.

Every Life Matters is a Cumbria wide suicide prevention and suicide bereavement charity. We started operating in mid-2019 with a singular mission - to take an innovative and multi-decade approach to suicide prevention and suicide bereavement support in Cumbria, a county that has had suicide rates well above the national average for too many years, and particular along its West Coast communities.

We work to create suicide safer communities through provision of training, campaigning, awareness raising, developing physical and digital resources and starting conversations about suicide across our local communities. We also provide practical and emotional support to individuals, families, organisations and employers bereaved and impacted by suicide.

Closing date for applications is 5pm Friday 24th November 2023.

For more details contact Chris Wood on 07908 537541 or email chris.wood@every-life-matters.org.uk

**The core hours of this post are 12 per week. Dependent on experience and demand additional hours may be available, either in Peer Support Group delivery or sessional delivery of one-to-one support.

***The post holder will be home based but will be expected to travel widely across Cumbria, and occasionally further afield in the UK to represent the charity. The postholder will not be required to attend all Peer Support groups, but may be needed to provide cover or induction support at times. They will also be expected to attend our Shap office regularly for meetings with other staff.

Main Responsibilities

Peer Support Groups

- 1. Work with other staff to recruit volunteers to facilitate local groups.
- 2. Manage contact with potential volunteers and initial interviews.
- 3. Work with the Suicide Bereavement Support manager to provide training to volunteers.
- 4. Work with the Training Manager to develop a comprehensive suicide prevention and mental health training programme for volunteers.
- 5. Provide support and supervision for volunteers and arrange volunteer events and get togethers.
- 6. Monitor attendance at groups and complete ongoing evaluation systems.
- 7. Facilitate groups where appropriate (we expect the postholder to facilitate at least one monthly group)
- 8. Support set up and delivery of zoom based meetings.

Other Peer Support Activity

- 9. Support moderation of Facebook and other online support forums.
- 10. Deliver occasional one to one support where skills base and time allows.

General Duties

- 11. To attend external meetings/events to promote the work of the charity and support groups specifically
- 12. Attend regular line management supervision and annual appraisal
- 13. To identify and implement appropriate your own CPD opportunities
- 14. To implement ELM Health & Safety Policy/Procedure, including Lone Working Practice
- 15. To undertake any duties or tasks relevant to the project as required.

Person Specification

There is no person specification for this post. We ask all applicants to complete a personal statement on our application form along with listing education and work experience.

^{*}The full time equivalent starting salary is £27,000 - £28,500 FTE or £13.85 - £14.62 per hour. Actual salary will depend on number of contracted days per week.

Working at Every Life Matters

Our Staffing Culture

"Working for Every Life Matters has been one of the most positive experiences I have had professionally. The charity's ethos is really clear and as an organisation we really embody the values of compassion and hope which are central to our messages of suicide prevention. Given the subject matter we discuss daily this really matters. I've always felt supported and nurtured through any difficulties (both personal and professional) and creativity and outside the box thinking is always encouraged, something which I've appreciated throughout my time with the charity." Ian Alcock - Suicide Prevention Trainer

- ❖ Putting trust in our staff. We trust that people have joined us to make a positive impact, and are driven by shared values. We avoid micro management. We encourage taking responsibility and working autonomously.
- **Community rather than hierarchy**. We understand the importance of leadership, but we also know the higher value of working collaboratively, chipping in and supporting our colleagues where we can.
- ❖ Fluid role boundaries. We appreciate the importance of having lose job roles, of doing what is needed, not just what's in our job description. We avoid the 'above my pay grade' and 'not my job' culture.
- ❖ It's OK to make mistakes. We give our staff a lot of responsibility and we are trying lots of new things. We know some things won't work, won't hit the spot or will underperform. Growth comes through mistakes.
- Creating a rewarding environment. While we cannot match pay and pensions of other sectors, we can offer equally valuable rewards Flexible working, autonomy, personal and professional development, job satisfaction and more. Our staff report high levels of workplace wellbeing, something we map regularly.

"I don't think I have ever worked with such a dedicated and passionate group of people. By its very nature suicide prevention demands people to be passionate, tenacious, brave and compassionate – it's essential that those working in this field are instilled with these core attributes. The subject is tough, the work can be tough, but we all enjoy it – we are committed to it. It's a joint venture – we are there for each other and the support shown amongst colleagues is so apparent."

Juliet Gray - Training Manager and Co-founder

Supporting our staff

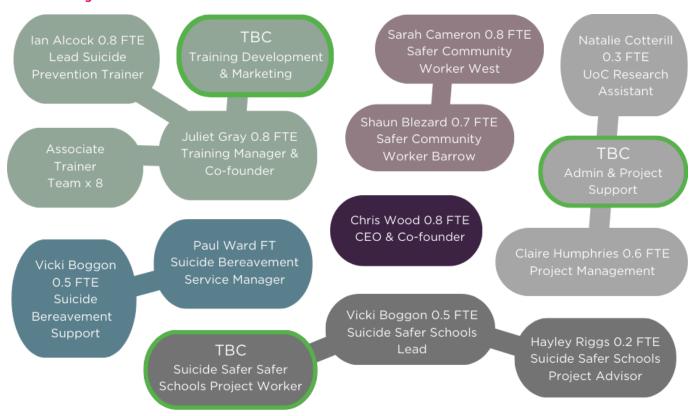
"As an unpaid carer to a disabled partner, and taking a job after over 2 years of covid shielding, they have been a brilliant employer. I've had bags of support and that continues after coming up to a year in the role. I love it at Every Life Matters. I've never experienced such a supportive and friendly organisation." Shaun Blezard – Suicide Safer Community Co-ordinator Barrow

- o comprehensive induction and training opportunities and a sizeable training and CPD budget
- o providing internal and external supervision and mentoring opportunities
- o working to pay the most competitive salaries we can afford, and reviewing this regularly
- o providing flexible, empowering and adaptive working conditions and employment terms
- o monitoring staff wellbeing through Wellbeing Action Plans, wellbeing reviews, appraisal and supervision
- o ensuring staff have the right level of IT equipment and other resources they need for the role
- o 6 weeks annual leave plus public holidays and 2 extra days at Christmas
- o providing a comprehensive Employment Assistance Programme & access to other funded support
- o ensuring all staff are **fully re-imbursed** for out-of-pocket expenses with **competitive mileage rates**
- o flexible working patterns and hybrid home working/office environment
- allowing opportunities for job development and for changing roles
- o opportunities for creativity and self-direction with project activity and work roles
- o giving staff a high degree of **autonomy and trust** in fulfilling their roles
- a non-hierarchical and team working focused atmosphere

An unusual place to work

"Every Life Matters is a very unusual place to work. The staff team is incredibly welcoming and they are all passionate, dedicated and genuinely care about what they do. The work is varied, changing, dynamic, fluid and exciting, and the working structure is flexible to meet those demands too, so there is no 9-5, not really. The team is kind and open-hearted, and very good at bending over backwards to support each other if an extra pair of hands is needed. I hope you get to come and join us, it's a brilliant place to work." Claire Humphreys - Project Manager

Our Staffing Structure



The trust placed in staff at Every Life Matters is powerful and our working relationships are built around a passion for the job, a collaborative approach and mutual support and care for each other. This really gets results and I feel very proud to have been at this charity from the start of its journey, and cannot wait to see it continue to grow and to move further towards its potential.

Chris Wood - Charity Manager and Co-founder

Our Values

Every Life Matters Values

Challenge: Never accepting deaths by suicide as inevitable, always challenging stigma and myths

Courage: Always talking openly and directly about suicide

Collaboration: Building responsibility, empowered communities and relationships

Curiosity: Always learning, evolving and growing

Compassion: Always holding empathy, compassion and hope

Capability: Always working to high standards and developing the skills and knowledge of our team

Every life matters

Who are we?

Every Life Matters is a suicide prevention and suicide bereavement charity operating across Cumbria. We work to create suicide safer communities through provision of training, campaigning, awareness raising, developing physical and digital resources and starting conversations about suicide across our local communities. We also provide practical and emotional support to individuals, families, organisations and employers bereaved and impacted by suicide. Cumbria has long standing higher than national average suicide rates and we have founded our charity to start a multi decade fight against this devastating issue.

Cumbria has a suicide rate 50% higher than the England average

Cumbria had 15.5 deaths by suicide per 100,000 of the populatiuon compared to an England average of 10.4 during 2019-2021. Source: Suicides in England and Wales by local authority - Office for National Statistics. Per 100,000 rate of deaths by suicide over 2019-2021, broken down by District.

Barrow and Copeland have the 5th and 6th

highest suicide rates by district in England

Barrow and Copeland both had 19.2 deaths per 100,000 of the population compared to the England average of 10.4 during 2019-2021. Source: Suicides in England and Wales by local authority - Office for National Statistics. Per 100,000 rate of deaths by suicide over 2019-2021, broken down by District.

Cumbria is in the top 10 local authoritiy areas of years lost to deaths by suicide

Years of Life lost due to suicide age, standardised rate age 15-74 per 10,000 (3 year) 2019-2021. England average 34.6 compared to Cumbria with 54.7. Source: Office for Health Improvements and Disparities - Fingertips | Public Health Data

Cumbria had double the England average of people dying by suicide who were in contact with mental health services

27% of people dying by suicide in England are in contact with mental health services in the year leading up to their death. In 2021 the figure was 62% in South Cumbria and 52% in North Cumbria. Source: Freedom of information requests submitted to North East North Cumbria ICs and Lancashire and South Cumbria ICS

Our Vision

At Every Life Matters, we are working towards a zero suicide Cumbria, making suicide everyone's business. We have a vision of a society where suicide is openly and widely discussed, where people feel able to seek help when all feels lost and are suitably supported when they do reach out, a society where everyone understands the role they can play in suicide prevention, and where those bereaved and impacted by suicide receive the support they need, when they need it. We are part of a growing movement aspiring to a zero-suicide society. We believe suicide is preventable.

"Talking openly, directly, compassionately and knowledgeably about suicide is at the heart of our job, at the centre of our staff's role. We want them to model the behaviour we wish to see in others, and in our wider society."

Our Mission

Creating suicide safer communities and reducing the number of people who die by suicide in Cumbria through;

- Providing a comprehensive and evidence-based training programme, delivered at scale, with an aim to reach deeply across as many different audiences as our resources allow.
- Provision of exemplar digital and physical suicide prevention materials, working to ensure at hand resources are available when needed.
- Campaigning across general and specific audiences to amplify our key messages about help seeking, to influence the conversation about suicide and to shine a spotlight on the role we can all play in suicide prevention.
- Connecting and collaborating with people and organisations that want to make a difference, finding ways to work together to get conversations about suicide started at a grassroots level.
- Boost the conversation about suicide through engagement with local leadership and others who can influence the agenda, and positively challenge public institutions to aim higher on suicide prevention.

Ensure those bereaved and impacted by suicide get appropriate and timely support through;

- Providing quality, responsive one-to-one and family emotional and practical support, in the early stages of loss
- Providing group and online support, aiming to connect people together and grow community support networks
- Support communities, organisations and schools impacted by suicide
- Bringing providers together to work jointly to grow the range of support available
- Providing lived experience focused training to help people better understand suicide bereavement

"Suicide sits in the shadows of our society. We want to shed a light on the issue, to start the conversations, to bring it in to the open".

Our approach

Tackling Stigma

We encourage open conversations, educate about suicide and encourage help seeking behaviour.

Safer Communities

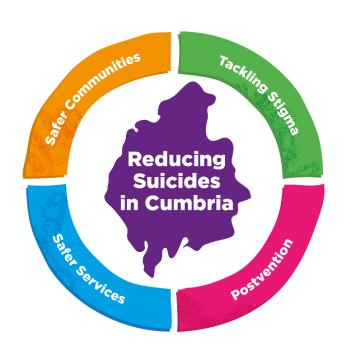
We empower all those around an individual at risk to start conversations, make interventions and provide support.

Safer Services

We promote compassionate, accessible and safe services for those living with thoughts of suicide.

Postvention

We help individuals, families, organisations and communities get the support they need following a suicide bereavement



What we do

Training

We aspire to deliver Suicide Prevention training at a large scale across Cumbria. We have team of salaried and associate trainers delivering a range of our own and other accredited packages such as brief suicide awareness sessions, safety planning, SafeTALK, ASIST, Suicide First Aid through to specialist training such as ASK (Assessing for Suicide in Kids). Alongside our core offer we provide a range of mental health (including all MHFA programmes), self-harm and suicide bereavement training. We have committed to delivering our suicide prevention training free of charge for the next three years. Find out more about our range of training at https://www.every-life-matters.org.uk/wp-content/uploads/2022/12/ELM-Training-Offer-Winter-22.pdf



To support funding our activity in Cumbria we sell training to a range of clients across the UK. We run suicide prevention programmes for Public Health in Somerset, London, Birmingham and Solihull and have a wide range of private and VCSE clients. Building on the excellent training packages we have developed in Cumbria, in 2024 we will launch our own range of licensed suicide prevention training programmes and Training for Trainer sessions.



Suicide Safer Schools

Our **Suicide Safer Schools** programme is an attempt to affect a generational shift in attitudes towards suicide and help seeking in Cumbria. We have recruited 12 secondary schools to take part in a two-year programme of pupil, staff and parent training in suicide prevention. In our first 7 schools we have already trained over 2,200 pupils, 7 whole school staff teams and 400+ parents. The programme, assuming evaluation confirms its effectiveness, will form the bedrock of our training offer going forward. For more details see https://www.every-life-matters.org.uk/wp-content/uploads/2022/12/Suicide-Safer-Schools-Intro-3.pdf and have a look at BBC's Breakfast programme showcasing our suicide safer schools work in Alston School, with the Three Dads Walking https://www.bbc.co.uk/news/av/uk-england-cumbria-64165369

Suicide Safer Schools Programme

With mental health, suicide prevention and peer support modules for pupils

Available from October 2022



"Children and young people who experience thoughts of suicide or self-harm are dramatically more likely to go on to act on these thoughts as adults."

"Addressing the routes of this distress, and facilitating a culture of peer support and help-seeking behaviour within school pupils can result in an adult population that is far more resilient and safer from suicide in the future."

The programme consists of;

- Whole school community approach to suicide prevention.
- · Whole school staff training
- 6hr modular pupil programme covering mental health crisis, self-harm, suicide prevention and peer support.
- Information and training for parent/carers, and other organisations linked to the school community.
- Policy/practice/safeguarding audit (Phase 2)
- Suicide prevention/Postvention Manual (Phase 2)

For Pupils

3 x 2 hr Modules covering Suicide Prevention, Peer Support, Self-harm and Mental Health

- Modular approach of 3-15 hours (allowing flexibility of fit to school timetables) with versions available for Years 10 and 12, and condensed versions for Year 7
- Inspired by successful and evidence based approaches from the USA, Australia and Europe.
- Core themes of promoting help-seeking behaviour running throughout the programme

Note: In school age young people research suggests suicide prevention should be addressed within a broader framework of promoting understanding of mental health and encouraging help seeking behaviour. Building resilience understanding of mental health and a willianness to reach out for support are the key underdients in prevention.

Digital and Physical Resources

We design, produce and distribute a wide range of physical and digital resources about suicide prevention, self-harm and mental health. This has included;

- Distribution of over 650,000 physical resources, including a mental health and wellbeing guide, twice, to every
 household in Cumbria, a booklet that has been adopted at scale across the UK with over 4,000,000 copies being
 printed in total across 2020-22.
- Distribution of over 1,200 <u>suicide prevention resource tins</u> to a wide range of organizations, a collection of at hand resources that was nominated for a Health Service Journal Award. These Tins have been produced at scale across the North East in partnership with CNTW NHS Foundation Trust.
- Distribution of over 4,000 <u>Self-harm Safe Kits</u> across schools, health services, police, ambulance and the VCSE sector. Like our mental health and wellbeing guide we have freely shared this resource outside of Cumbria and these kits have been produced at scale across Cheshire, Lancashire and the North East.
- A suicide bereavement Care Pack, which we offer to individuals and families bereaved by suicide that we support. The pack, co-produced with people with lived experience of such loss contains a range of soothing tools, practical guidance and assurance and specialist information for supporting children and others.











Grassroots Engagement

A key learning for our Charity so far has been the sheer scale of passion and drive in our local communities to make a difference around suicide. An issue that has touched so many people's lives. We also find that very often people are not sure where to start, or what they can do to help. As a result, we have increasingly seen our role as empowering, supporting and providing resource to individuals and organisations across our communities to start conversations, to take and action and to help make their community suicide safer.





















Every Suicide Safer Barrow
life
matters ...

Suicide Safer Barrow

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Struggling to cope?
Can't see a way out?
Thoughts of suicide?
There is Hope
Reach Out and Talk

Don't Bottle It Up

To find out more about where to get help, or how you can support someone with thoughts of suicide visit;

www.every-life-matters.org.uk

Samaritans Call: 116 123

116 123 0800 58 58 58

Shout

Text Shout to 85258

Papyrus

0800 068 4141 Young people's helpline 2-10p

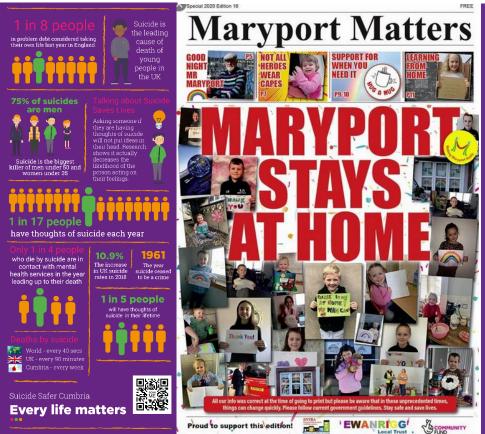
Every life matters...











Lots of people have thoughts of suicide and they may happen for many reasons. You may feel so low that life seems unbearable. But you still have reasons for living, and the good news is that there are people and organisations that want to surport you through

Every life matters

Where

 On average we lose one person to suicide each week in Cumbria. Cumbria suicide rates are around 30% higher than the national average, with the highest rates along the West

In IT of us will have thoughts of subcide each year, with a staggering In E of us having thoughts of subcide in our lifetime. The vast majority of people get through having thoughts of suicide and the situation that has caused them. Subcide is the leading cause of death of men under ED, 75%, subcides are men, with middle aread men being the highest fit

Over 200 school children die by suicide every year. Suicide is the leading cause of death in young people under 25 years old

the leating cause of death in young begins under 25 years on.

Only 25% of people who die by sucide have had contact with
mental health services in the year before they died. Suicide
prevention needs to be a community wide concern. It is family
friends, neighbours and colleagues who are best placed to
know when someone is at risk.

Young People and Suicide

supporting a child or young person with thoughts of suicide is something that through parents. Starting that conversation can feel a daunting prospect, but it witally important to know how you can halp if your child is having thoughts of s

- Look out for change in mood and behaviour.
 Bereavement? Exam stress? Isolation from friends
- All can lead to uncertainty and poor mental heal
- If you're worried it is ok to ask directly "Are y thinking about suicide?"
- What if they say YES? If your child does say they are experiencing thoughts of suicide, the most important thing that you can do is to stay calm. Acknowledge I

How do I help?

- You won't say the wrong thing, just being there in that moment is proof you care and you are a safe person to talk to. Don't worry about what you
- Connect and let them know how brave they are and that you are here to help.



partnership with Ewanrigg Local Trust, Every Life Matters and #asmilehidesathou

Raising Public Awareness

We undertake ongoing social marketing campaigns across media/social media platforms focusing on our key educational/social change messages. This is supported through engaging people from the local community with lived experience to support campaign messages.







Suicide Bereavement Support

We offer one-to-one individual and family <u>support to people bereaved by suicide</u> across Cumbria. Working in partnership with Cumbria Police we offer support from the early weeks and months after a loss, and offer flexible emotional and practical interventions that meet the very particular circumstances of our clients.



We have committed to growing the breadth and depth of suicide bereavement support across Cumbria, working together with a broad range of partners in the Cumbria Postvention Providers Forum including SBS Cumbria, Cruse, Child Bereavement UK, Time to Share, Cumbria Police, Barnardos, TogetherWe and many others.

In 2024 we will be launching a network of Peers Support Groups across Cumbria for survivors of bereavement by suicide.

We also offer support to organisations, schools, employers and communities who have been impacted by suicide. We provide advice around responses after a death, group sessions for affected community members and guidance on establishing a Postvention response framework for organisations and employers. We now offer independent reviews for employers after the death of an employee by suspected suicide, whether workplace related or not.

Our Logic Model

| Around 60 people die in Cumbria every year by suicide. Around 1 in 5 Cumbrians will have thoughts of suicide every year. And 1 in 15 Cumbrians will make a s |
|--|
| Around 60 people die in Cumbria every year by suicide. Around 1 in 5 Cumbrians will have thoughts of suicide during their lifet ime. I in 17 people will have thoughts of suicide every year. And 1 in 15 Cumbrians will make a suicide make a suicide attempt during their lifetime. Suicide Safer Communities • A wide-ranging suicide per annum receive prevention and mental health training programme. of circa attempt during their lifetime. • Smafer Communities • A wide-ranging suicide per annum receive prevention and mental health training programme. • Delivering a Suicide Safer Schools programme • Small office base for management and admin and resources/kit streep. |
| digital and marketing skills everyone shusiness. We want to create suicide safer communities, suicide safer services, challenge the stigma around suicide and mental health, and ensure that those bereaved or impacted by suicide safer services, challenge that those bereaved and mental health, and ensure that those bereaved and impacted by suicide su |

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